

SOFTWARE REFERENCE CHECKS

Analysis of Software Vendor _____

Prepared By _____

Date _____

Questions Asked	References			Additional Comments
	1	2	3	
Name of Church/Ministry Contacted				
Contact Person Phone Number				
Which Modules Are You Using?				
Satisfied with Vendor Service?				
Good Response Time?				
Longest Period Down?				
Support Technicians Knowledgeable?				
How Long with Software Vendor?				
Your Major Complaint?				
Would You Recommend?				

Concluding Remarks _____
